

Providing immigration services: guidance and further information

5 January 2023

We have a range of guidance and support materials to help you deliver the best services possible.

Guidance

Our <u>immigration guidance [https://qltt.sra.org.uk/solicitors/guidance/immigration-work-guidance/]</u> will give you a broad understanding of our expectations.

Effective supervision of staff is a vital component for firms delivering high-quality immigration services. Read our <u>guidance</u> [<u>https://qltt.sra.org.uk/solicitors/guidance/effective-supervision-guidance/]</u> to make sure you have the right systems in place.

Those working in immigration should be aware of the Government's sanctions regime to make sure they are not helping those subject to restrictions. We have produced <u>guidance</u> [https://gltt.sra.org.uk/solicitors/guidance/financial-sanctions-regime/] on this matter.

Research

We carried out a <u>thematic review of immigration services</u> [https://qltt.sra.org.uk/sra/research-publications/immigration-asylum-thematic-review/] to discover how firms were working in this area. While we discovered that, overall, there was a good standard of service provided, there were still some areas that need addressing.

This added to our previous thematic review on <u>services for asylum</u> <u>seekers [https://qltt.sra.org.uk/sra/research-publications/asylum-seekers-report/]</u> from December 2016, and a <u>research project [https://qltt.sra.org.uk/sra/research-publications/asylum-report/]</u> on the same services from January 2016.