mySRA updates

Practising certificate renewals (2025/26)

18 August 2025

Practising certificate and registration renewals will take place from 1 to 31 October 2025 (inclusive).

This year, there are no new questions in the renewal application. Take a look at what will be asked in each application:

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- Bulk renewal application [https://qltt.sra.org.uk/mysra/updates/bulk-renewal/]
- Individual application [https://qltt.sra.org.uk/mysra/updates/individual-renewal/]

Checking mySRA

Ahead of renewals, it is important that everyone checks their mySRA details. It is essential that the information we hold is accurate and complete for all firms and individuals we regulate.

You must tell us about any changes to certain manager roles in your firm before the renewal period starts. Find out the <u>deadlines and processing timelines [https://qltt.sra.org.uk/mysra/updates/manager-changes/]</u>.

Log_into mySRA [https://qltt.sra.org.uk/mysra/]

Forgotten username or password

If you or someone else has lost their username or password, they can recover and reset them themselves.

Learn how [https://qltt.sra.org.uk/mysra/manage-account/individual-account/#how-to]

Changes to verifying your identify in mySRA

When logging in, alongside entering your password, you need to verify your identity by entering a code. We have further improved the security of mySRA by switching to app-based verification.

Instead of receiving a code by text message, you'll use an authenticator app to generate it. We suggest using either the Microsoft Authenticator or Google Authenticator. Or you can use another authenticator app if you prefer. Find out how to get ready [https://qltt.sra.org.uk/mysra/updates/verifying-mysra-account/].